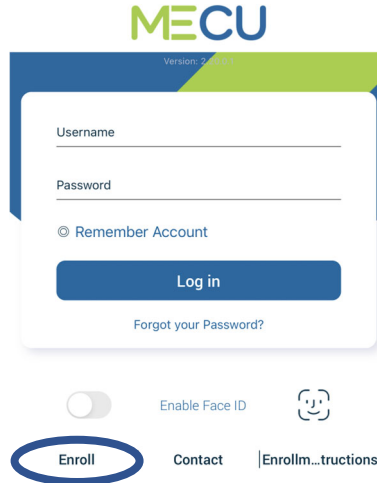
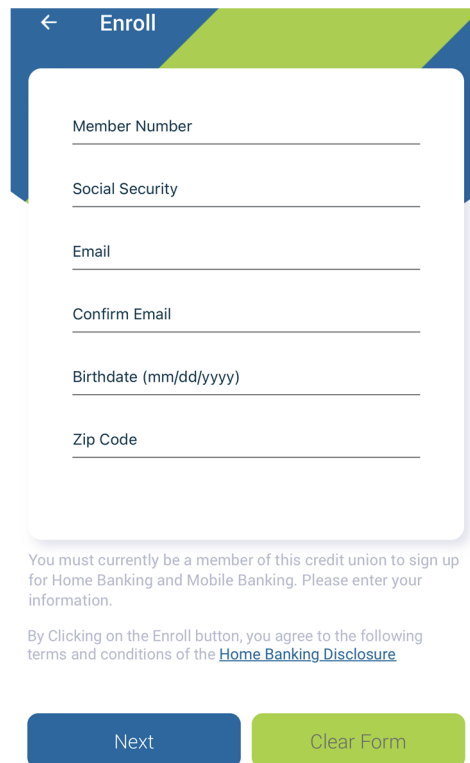


Enrolling in New Mobile Banking

1 – After installing the app, open it and choose the **Enroll** button.



2 - Enter your account number, Social Security number, email (this must be the email attached to your account), date of birth, and zip code. Check the disclosure box and click Sign Up.



3 - Once entered, you will be given this alert. Go to your email and use the temporary password to log in normally. Once logged in, it will ask you to change your password from the temp password.

Attention

A temporary password has been sent to your email address on file. You will be prompted to change this password upon logging in.

Note: Your member number is your Username.

OK



Home Banking Admir

[External Email] This email originated from outside of the company. Do not click links or open attachments unless you recognize the sender and know the content is safe.

This is an alert message from the Home Banking System.

Please logon and change your password.

Thank You
System Admin

4 – Change username so it does not contain your member number. Update and confirm new password.

← Update Credentials

For security reasons, please change your credentials

New Username _____

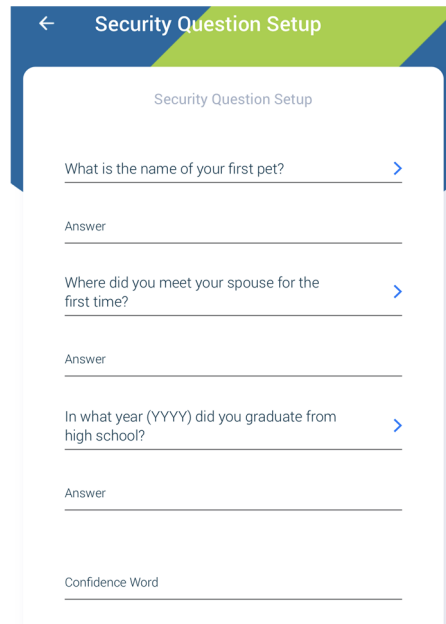
New Username Confirmation _____

Old Password _____

New Password _____

New Password Confirmation _____

5 - Set up your desired Security Questions. You can choose from an assortment of questions. We recommend making your answers all lowercase in order to better remember.



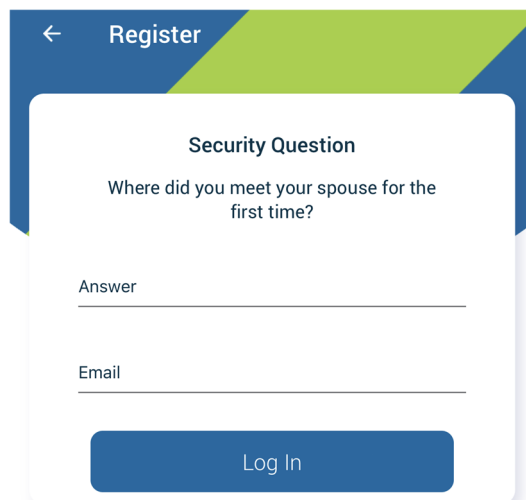
The screenshot shows a mobile application interface for setting security questions. At the top, there is a blue header with a back arrow and the text "Security Question Setup". Below the header, the screen displays three questions, each with a right-pointing chevron icon:

- Question 1: "What is the name of your first pet?" followed by an "Answer" input field.
- Question 2: "Where did you meet your spouse for the first time?" followed by an "Answer" input field.
- Question 3: "In what year (YYYY) did you graduate from high school?" followed by an "Answer" input field.

At the bottom of the screen, there is a "Confidence Word" input field.

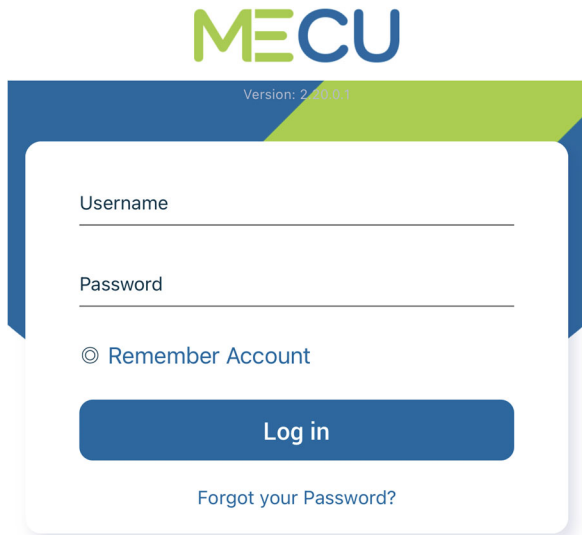
Also, choose a confidence word. (This word will always appear when logging in. If this word does not appear when logging in DO NOT PROCEED.)

Every time you login, after entering your password, you will be prompted to answer one of your security questions and to enter the email attached to the account.

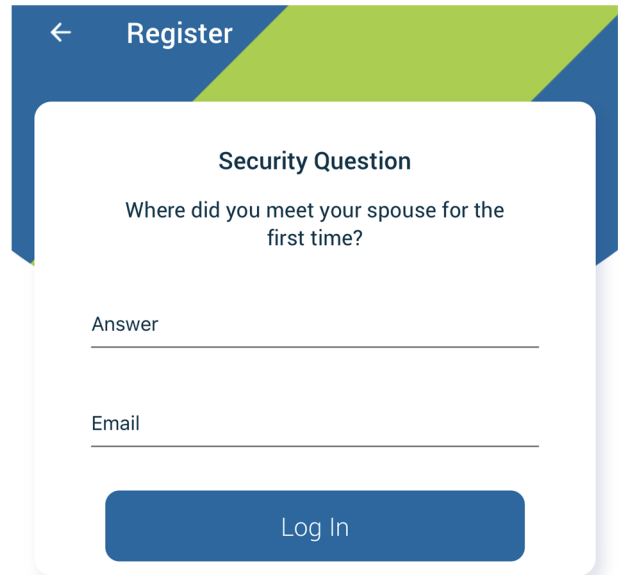


The screenshot shows a mobile application interface for the registration process. At the top, there is a blue header with a back arrow and the text "Register". Below the header, the screen displays a "Security Question" section with the question: "Where did you meet your spouse for the first time?". Below the question, there is an "Answer" input field. Underneath the answer field, there is an "Email" input field. At the bottom of the screen, there is a blue button labeled "Log In".

Once logged in, this is what you should see.



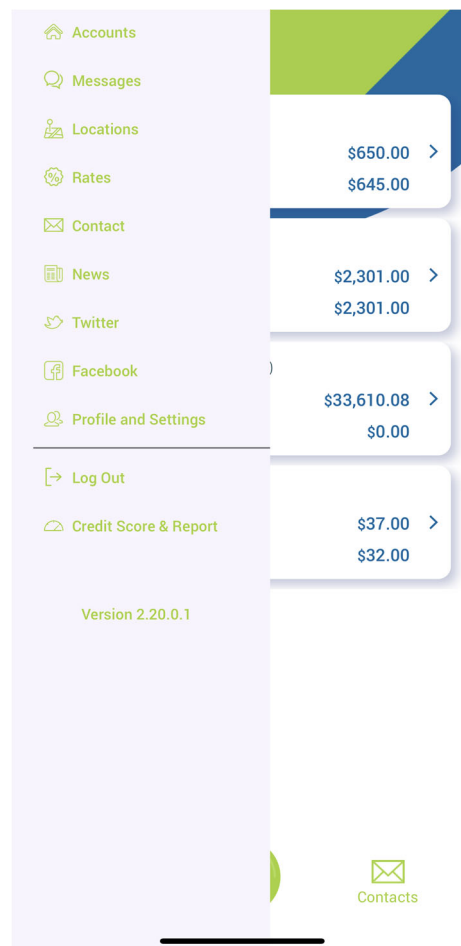
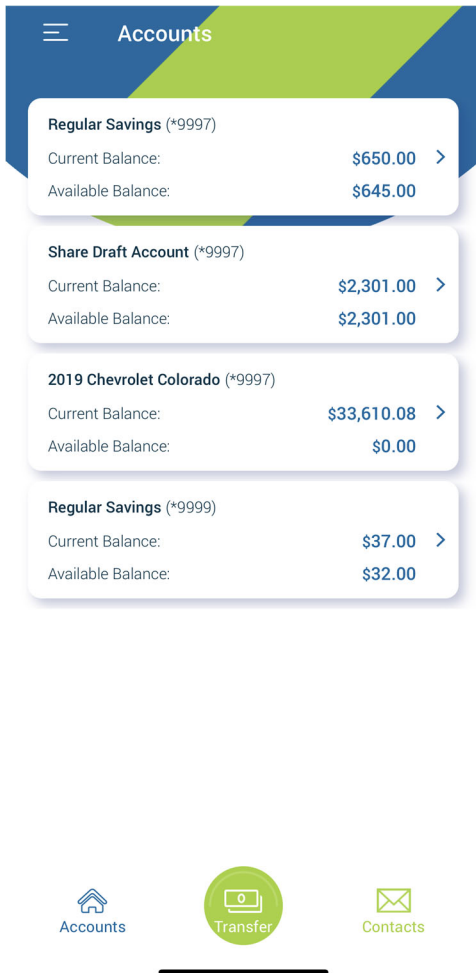
The image shows the MECU login screen. At the top, the MECU logo is displayed in green and blue. Below the logo, the text "Version: 2.00.01" is visible. The main content area is a white card with a blue border. It contains a "Username" field, a "Password" field, and a "Remember Account" checkbox. A blue "Log in" button is positioned below the fields, and a link for "Forgot your Password?" is located at the bottom of the card.



The image shows the MECU security question screen. At the top, there is a blue header with a back arrow and the word "Register". The main content area is a white card with a blue border. It features a "Security Question" section with the text "Where did you meet your spouse for the first time?". Below this is an "Answer" field, followed by an "Email" field. A blue "Log In" button is located at the bottom of the card.

Open app. Enter your username (member number) and password. You have the option to Enable Face ID (Apple) or fingerprint (Android) for faster login.

Answer your Security Question and enter your email attached to your account.



Once logged in, this is what you will see. If you hit the 3 bars on the top left it will open your toolbar.

This is what the toolbar will include. This is also how you can log out of your account.